

Practice details

Cromwell Medical Centre

11 Cromwell Avenue, Cheshunt, Waltham Cross, EN7 5DL

E82079 Practice code

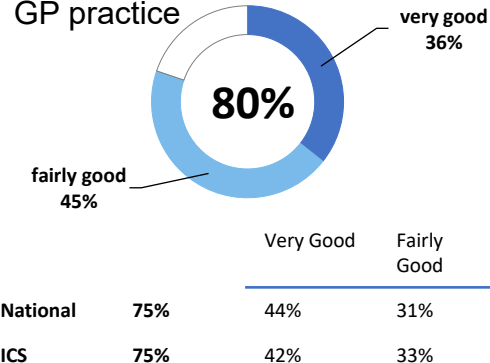
429 surveys sent out

110 surveys sent back

26% completion rate

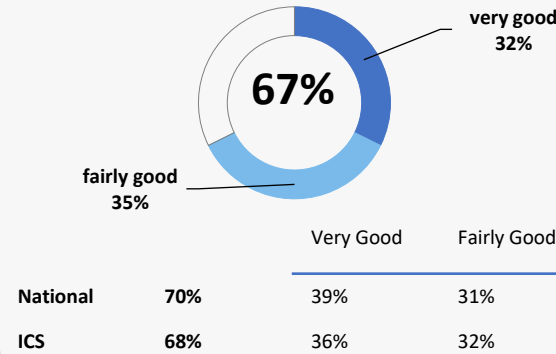
Overall experience

Good overall experience of this GP practice

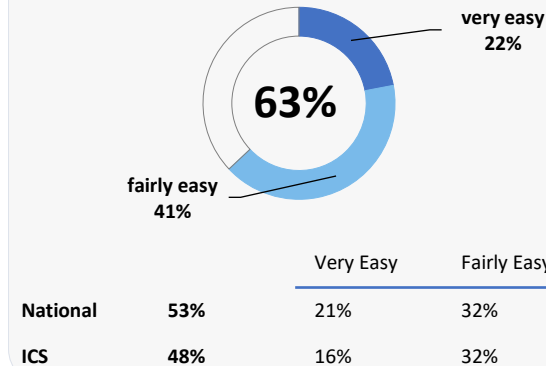


Accessing the practice

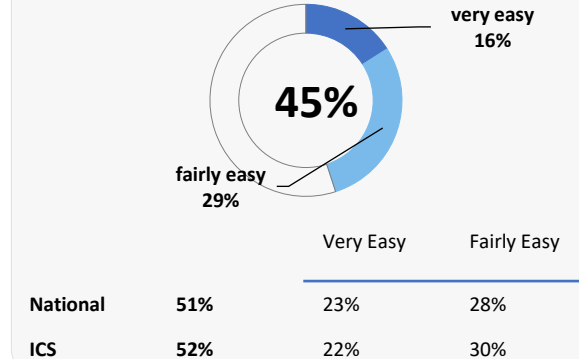
Good overall experience of contacting this GP practice



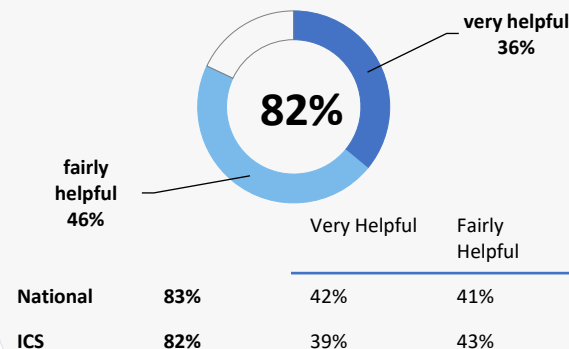
Easy to contact this GP practice on the phone



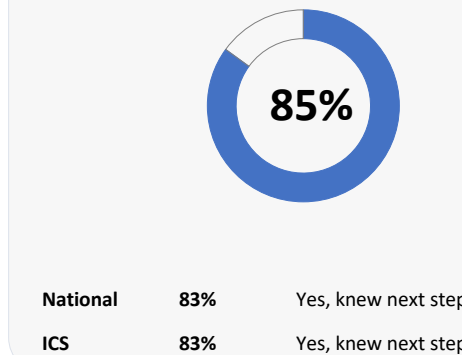
Easy to contact this GP practice using their website



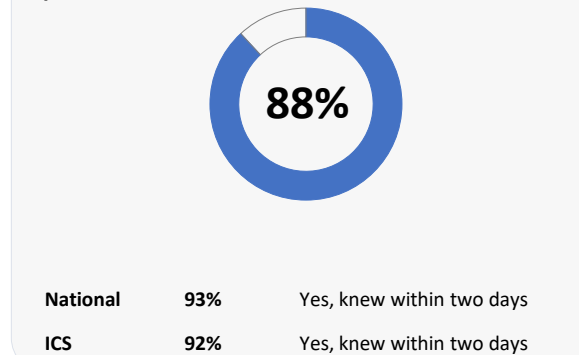
Helpfulness of reception and administrative team at this practice



Knew what the next step would be after contacting this GP practice



Knew what the next step would be within two days of contacting this GP practice



i Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

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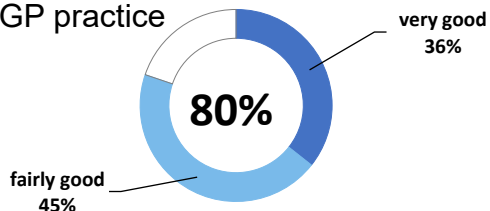
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Overall experience

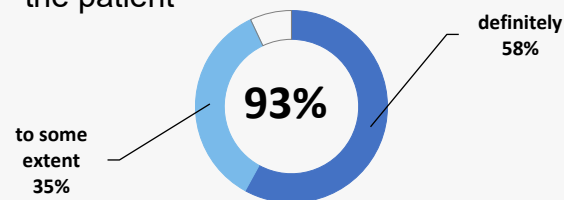
Good overall experience of this GP practice



	Very Good	Fairly Good
National	75%	31%
ICS	75%	33%

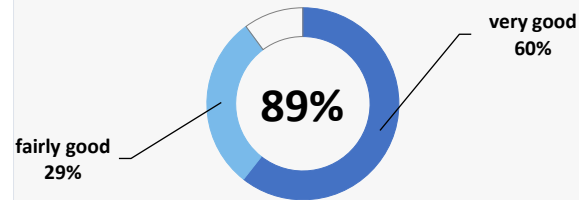
Experience at last appointment

The healthcare professional had all the information they needed about the patient



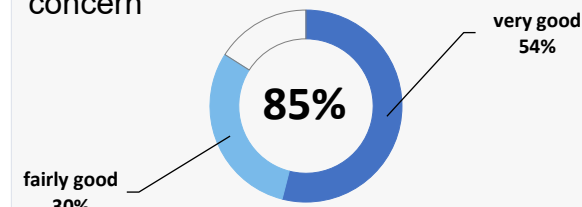
	Definitely	To some extent
National	92%	34%
ICS	92%	36%

The healthcare professional was good at listening to the patient



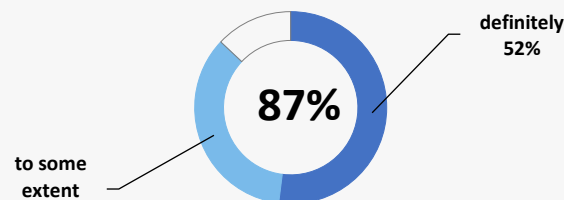
	Very Good	Fairly good
National	87%	25%
ICS	86%	26%

The healthcare professional was good at treating the patient with care and concern



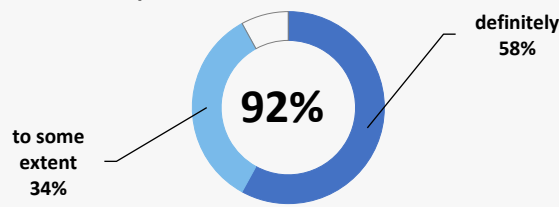
	Very Good	Fairly good
National	86%	25%
ICS	85%	26%

The patient was involved as much as they wanted to be in decisions about their care and treatment



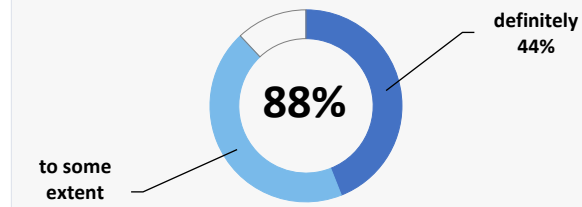
	Definitely	To some extent
National	91%	30%
ICS	91%	30%

The patient had confidence and trust in the healthcare professional they saw or spoke to



	Definitely	To some extent
National	93%	29%
ICS	92%	31%

The patient's needs were met



	Definitely	To some extent
National	90%	33%
ICS	90%	33%

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